



AIR-CONDITIONING SERVICE REQUEST FORM

Please return this completed form to:
Phone: 03 9765 8836 (Direct Line)
Email: service.ac@hisense.com
Incomplete forms will be returned

NOTE:
This form is editable.
Please click in each box to fill out
Use hyperlink email address to send

Company Requesting Warranty Service*

Company Name: Address:

Contact: State: Postcode: Date: / /

Phone No: Email Address:

End User Details: Domestic Commercial (Please tick the appropriate box)

First & Last Name: Phone No:

(Both Required)

Breakdown Address: State: Postcode:

Suburb: Email:

Unit Details:

Model No. Outdoor: Serial No:

Model No. Indoor: Serial No:

Hisense Invoice Number:

Date of Install: Installer:

Fault Description:

Parts required:

Location of Equipment: EVAP. (accessible) (Inaccessible)
COND (on ground) (on roof)
Are anchor points available? YES NO

- 1. Request approval prior to carrying out any repairs
2. Charge Installer
3. Do not proceed with any further repairs
4. Consult any charges with end user

5. Please Note

- * If evaporator, condenser or any componentry is inaccessible, charges will be applied for excess time on site.
* Travel outside metropolitan areas can occur charges
* Installation faults are chargeable back to customer or installer.